KEY FACT SHEET
UNITI INTERNET - OPTICOMM

Important information about Uniti's broadband plans on the Opticomm network

THE 25	THE 50	THE 100	THE 100+	THE 250	THE 1000
TYPICAL EVENING SPEED	TYPICAL EVENING SPEED	TYPICAL EVENING SPEED	TYPICAL EVENING SPEED	TYPICAL EVENING SPEED	TYPICAL EVENING SPEED
24.7Mbps	**48.8Mbps**	**96.9Mbps**	**96.9Mbps**	**236Mbps**	**919Mbps**
• 25Mbps download • 5Mbps upload • UNLIMITED DATA	• 50Mbps download • 20Mbps upload • UNLIMITED DATA	• 100Mbps download • 20Mbps upload • UNLIMITED DATA	• 100Mbps download • 40Mbps upload • UNLIMITED DATA	• 250Mbps download • 25Mbps upload • UNLIMITED DATA	• 1GB download • 50Mbps upload • UNLIMITED DATA

1-2 USERS	2-3 USERS	4+ USERS	HEAVY USERS
• Emails & browsing • Social media • SD Streaming multiple devices • Working or schooling from home	• Emails & browsing • Social media • HD video streaming • Multiple people working or schooling from home	• Simultaneous video conferencing or streaming • Online gameplay • Download & upload very large files quickly	• 8k video streaming • Faster 'off peak' gaming downloads • Multiple video conferences • Good for small businesses

FTTN/FTTB/HFC

Your broadband connection can never go faster than the maximum line speed available. We will let you know what the maximum speed is on activation. If we find that your line speed is not capable of providing your chosen speed tier, we will let you know and work with you to lower your speed tier and plan pricing.

BROADBAND & POWER OUTAGES

Your home phone and internet services won't work during a power outage. This means you won't be able to make or receive calls or use any internet services, including emergency calls to "000". You will need to rely on your mobile phone technology in this situation. For Fibre to the Premise connections, a backup battery can be purchased through electronic stores that will allow you to use phone and internet services during power outages.

SOME FACTORS IMPACTING PERFORMANCE

Broadband speeds may vary due to:
- The website you are visiting and their services
- The quality of your router
- Where your router is located
- Network capability and network traffic
- The broadband technology type you have connected
- Wifi being less reliable than Ethernet

For the best experience, we recommend a high quality router for larger homes.

MEDICAL & SECURITY SYSTEMS

Before entering into a contract you should contact your alarm provider to make sure it is compatible with a broadband connection. If your security or medical alarm systems are not compatible, you will need to arrange for a suitable alternative before your broadband connection is set up. Uniti is not responsible for any security or medical alarm systems and the setup and maintenance needs to be managed by you.